



CareWhen Enhancements

Release Notes: March 16, 2021



California Overtime

UPDATES:

1. Enter values in the "Daily 8 hour OT Rate" and/or the "Daily 12 hour OT Rate" fields, to utilize the new CA overtime functionality. This will also change how the reimbursement report is broken down to accommodate the new OT functionality



Configuration

Agency Configuration | Schedule Configuration | Order Configuration | Reimbursement Settings

Reimbursement Configuration | Reimbursement Periods

Overtime Bonus Rate: 1.5

Holiday Bonus Rate: 1.5

Daily 8 hour OT Rate:

Daily 12 hour OT Rate:

Company Code: Company code

Agency ID: Agency id

Pay Overtime on Holiday: Yes

Reimbursement Period: Semi Monthly

Daily 12 hour OT Rate:

Company Code:

Agency ID:

Daily 12 hour OT Rate:
Enter the Daily overtime rate 1.5 or 2.0 times regular pay - primarily CA OT

Client Alternate Address

UPDATES:

1. The new contact type "Alternate Address" was added to the client contacts dropdown list allowing caregivers to clock-in and clock-out from alternate addresses when the caregiver uses the CareWhen mobile app
2. If the client record has a contact or contacts marked as "Alternate Address," the caregiver will be able to clock-in from any of the alternate addresses if the "Enable clock-in from alternate address" box is checked
3. If the client record has a contact or contacts marked as "Alternate Address," this allows the caregiver to clock-in from one location and clock-out from another location if the "Enable clock-out from any address" box is checked

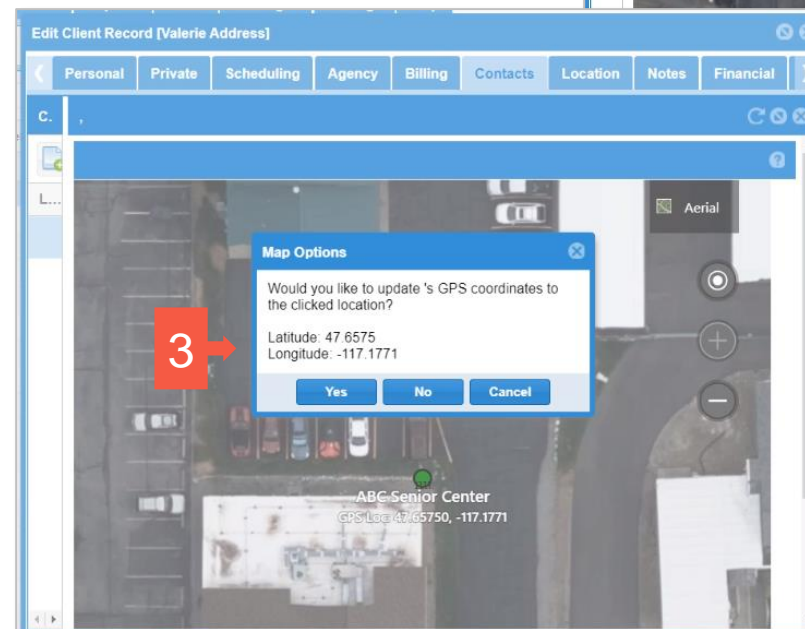
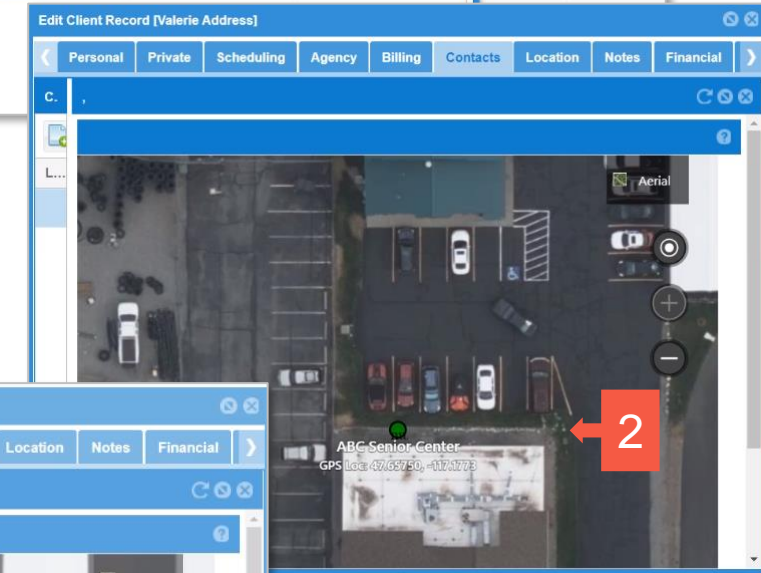
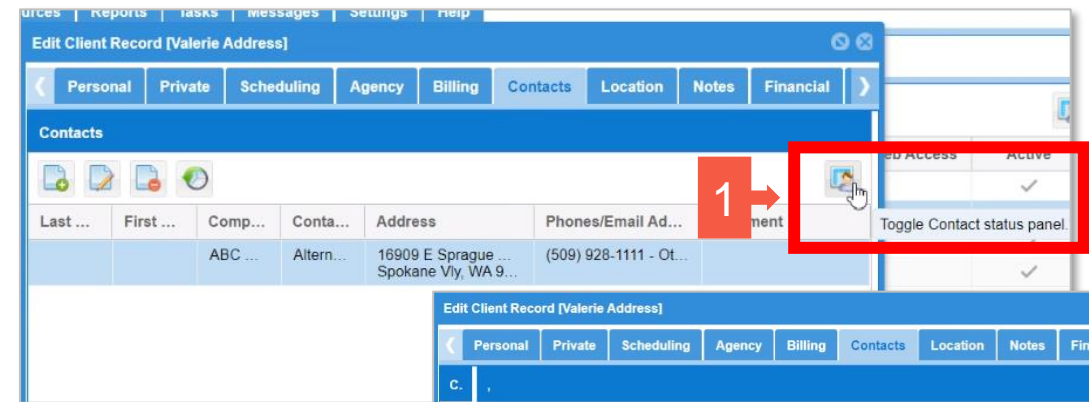
Note: If your state uses a third party EVV Vendor such as Sandata, check with AssuriCare support prior to utilizing this feature to verify that it is compatible

The image shows two screenshots from the ClockWork/EVV system. The left screenshot is the 'Add New Contact' form, where a red box labeled '1' highlights the 'Type' dropdown menu. The dropdown menu is open, showing 'Alternate Address' as the selected option. The right screenshot is the 'Options' tab, where a red box labeled '2' highlights the 'Enable clock-in from alternate address' checkbox, which is checked. A second red box labeled '3' highlights the 'Enable clock-out from any address' checkbox, which is also checked. The 'Options' tab also shows other settings like 'Restrict Tasks to only those in Care Plan', 'Include warning message at Clockout when No Tasks', 'Enable Document Capture', 'No Clockout without Required Task', 'Require comments on Refused Tasks Only', 'Require comments on All Tasks', 'Allow Flexible Scheduling', 'Use associated Zones for Flexible Scheduling', 'Restrict Flexible Visits to authorized services', and 'No start with existing incomplete visit'.

Update Alternate Address GPS Location

UPDATES:

1. On the Alternate Address contact, you can click on the icon in the top right corner of the contact labeled, "Toggle Contact status panel"
2. This will show the GPS location for the current address. You can right click anywhere on the map to change the GPS location if needed for caregivers to be able to clock-in and clock-out
3. Click "Yes" to update the GPS location



Associated Zones for Flexible Scheduling

UPDATES:

1. When the caregiver starts a flexible scheduling visit, all Clients associated to Zones that the caregiver is assigned to with active authorization values should be shown
 - Any Clients on the Do Not Send list should not be shown
 - Any Clients that do not have authorized services matching the Caregiver Skill Level should not be shown

The screenshot shows the 'ClockWork/EVV' interface with the 'Exclusions' tab selected. The following options are visible:

- Restrict Tasks to only those in Care Plan:
- Include warning message at Clockout when No Tasks:
- Enable Document Capture:
- No Clockout without Required Task:
- Require comments on Refused Tasks Only:
- Require comments on All Tasks:
- Allow Flexible Scheduling:
- Use associated Zones for Flexible Scheduling:** (highlighted with a red box and a red arrow pointing to it from the number '1')
- Restrict Flexible Visits to authorized services:
- No start with existing incomplete visit:
- Enable clock-in from alternate address:
- Enable clock-out from any address:

* required 📄 read only

Restrict Flexible Visits to Authorized Services

UPDATES:

1. When the new option is selected, all charge codes associated to the Type of Service values on Preauths active within the current date range should be available to select when starting an on-the-fly visit on the mobile app.
 - If no active authorizations exist, the client shouldn't be available on the mobile application to start a visit

The screenshot shows the 'ClockWork/EVV' settings interface. The 'Exclusions' tab is selected. A list of settings is displayed, each with a checkbox. The setting 'Restrict Flexible Visits to authorized services:' is highlighted with a red box, and a red arrow labeled '1' points to it. Other settings include 'Restrict Tasks to only those in Care Plan:', 'Include warning message at Clockout when No Tasks:', 'Enable Document Capture:', 'No Clockout without Required Task:', 'Require comments on Refused Tasks Only:', 'Require comments on All Tasks:', 'Allow Flexible Scheduling:', 'Use associated Zones for Flexible Scheduling:', 'No start with existing incomplete visit:', 'Enable clock-in from alternate address:', and 'Enable clock-out from any address:'. A legend at the bottom indicates '* required' and a lock icon for 'read only'.

Setting	Checked
Restrict Tasks to only those in Care Plan:	<input checked="" type="checkbox"/>
Include warning message at Clockout when No Tasks:	<input checked="" type="checkbox"/>
Enable Document Capture:	<input checked="" type="checkbox"/>
No Clockout without Required Task:	<input checked="" type="checkbox"/>
Require comments on Refused Tasks Only:	<input checked="" type="checkbox"/>
Require comments on All Tasks:	<input type="checkbox"/>
Allow Flexible Scheduling:	<input checked="" type="checkbox"/>
Use associated Zones for Flexible Scheduling:	<input type="checkbox"/>
Restrict Flexible Visits to authorized services:	<input type="checkbox"/>
No start with existing incomplete visit:	<input type="checkbox"/>
Enable clock-in from alternate address:	<input checked="" type="checkbox"/>
Enable clock-out from any address:	<input checked="" type="checkbox"/>

* required 🔒 read only

Ability to Bill up to 4 Modifier Codes

UPDATES:

1. Added an additional modifier to the Insurance Record > Custom Charge Codes > Add New Charge Codes popup

The screenshot displays the 'Edit Insurance Record [Medicaid Washington]' application interface. The main window has tabs for 'Insurance Info', 'EMC Settings', 'Custom Charge Codes', and 'History'. The 'Custom Charge Codes' tab is active, showing a table with columns: 'Effective ...', 'Charge C...', 'Billing C...', 'Hourly Rate', 'Flat Rate', 'New Hourly R...', and 'New Flat Rate'. The table is empty, displaying 'No charge codes found.' A 'Search:' field is located above the table. A 'Add New Charge Code' popup is open, containing the following fields: 'Effective Date:' (calendar icon), 'Charge Code:*' (dropdown), 'Billing Code:' (text input), 'Modifier 1:' (text input), 'Modifier 2:' (text input), 'Modifier 3:' (text input), 'Modifier 4:' (text input), 'Revenue Code:' (dropdown), 'Standard Rates:' (Hourly: \$0.00, Flat: \$0.00), and 'New Rates:' (Hourly: text input, Flat: text input). A red arrow with the number '1' points to the 'Modifier 4' field. At the bottom of the popup are 'Add', 'Add & New', and 'Cancel' buttons. The main window footer shows 'Page 0 of 0', 'Page Size: 25', and 'No data to display'.