AssuriCare

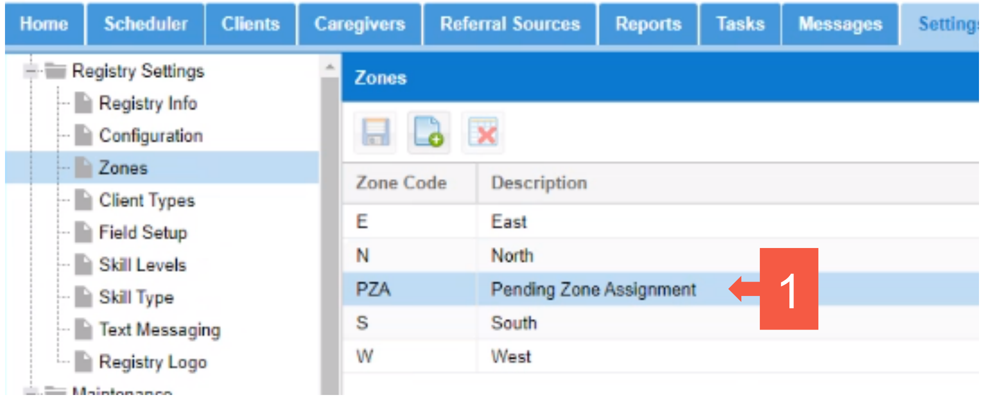
RC Optimization & Online Enrollment

Release Notes: February 16, 2021

In This Edition

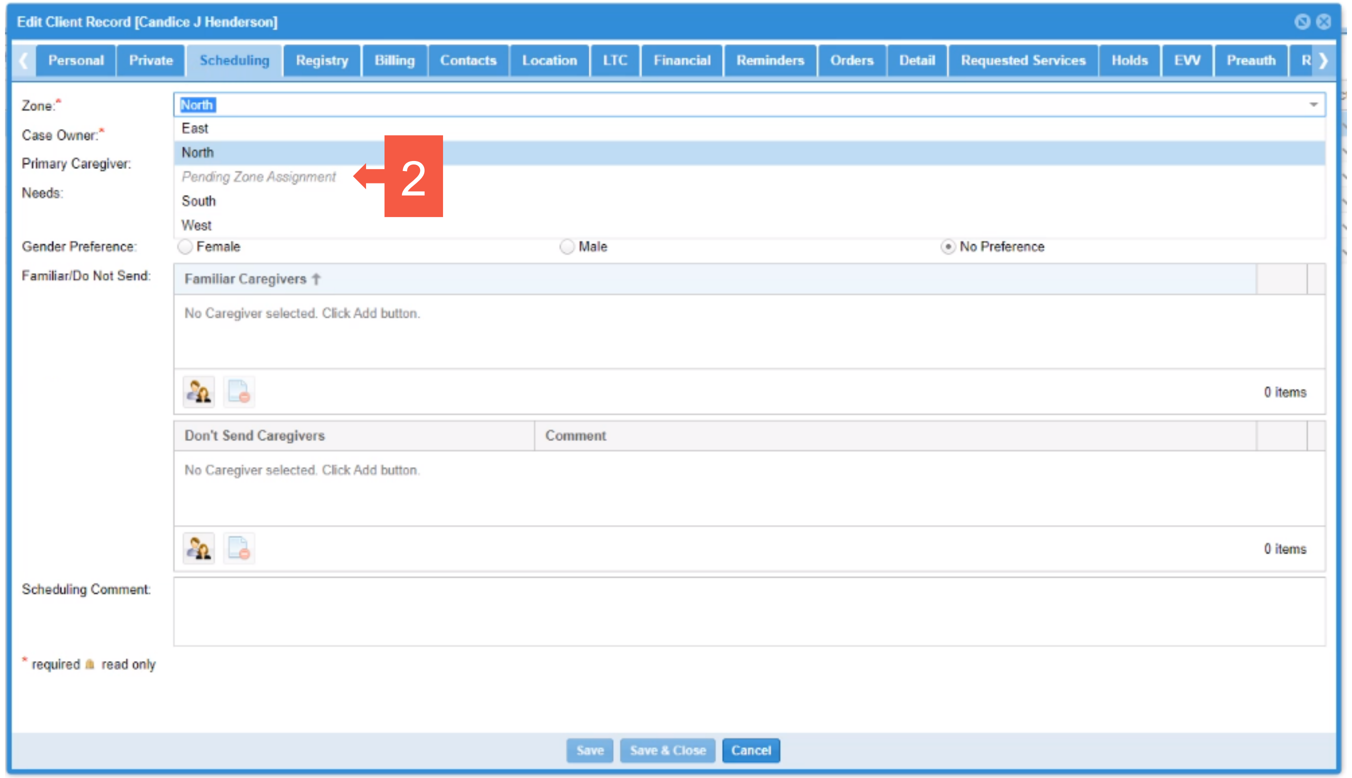
1. RegistryConnect Optimization

Pending Zone Assignment



UPDATES:

1. Pending Zone Assignment now appears in the Zone configuration as read-only
2. When you open the client demographics and view the picker, you can see the Pending Zone Assignment in the list, but it is not selectable



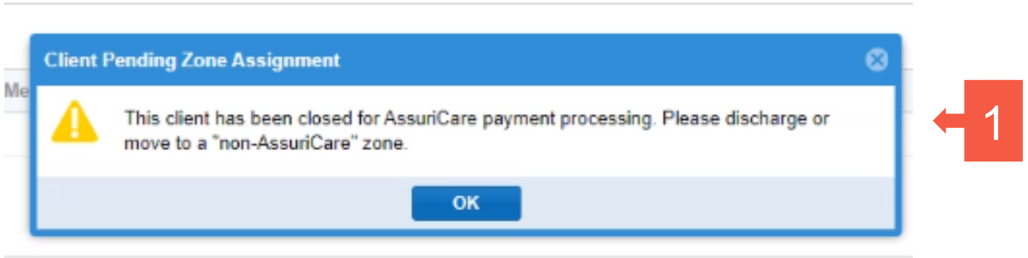
Pending Zone Assignment

UPDATES:

1. If a client is closed on the AssuriCare side, they will be automatically assigned to the Pending Zone Assignment and you will see the following message when you open the client's demographics: "This client has been closed for AssuriCare payment processing. Please discharge or move to a "non AssuriCare" zone."

2. You cannot create new orders until the client is either discharged or a new zone is assigned – if you try to create a new order for that client, you will see the same error message as above

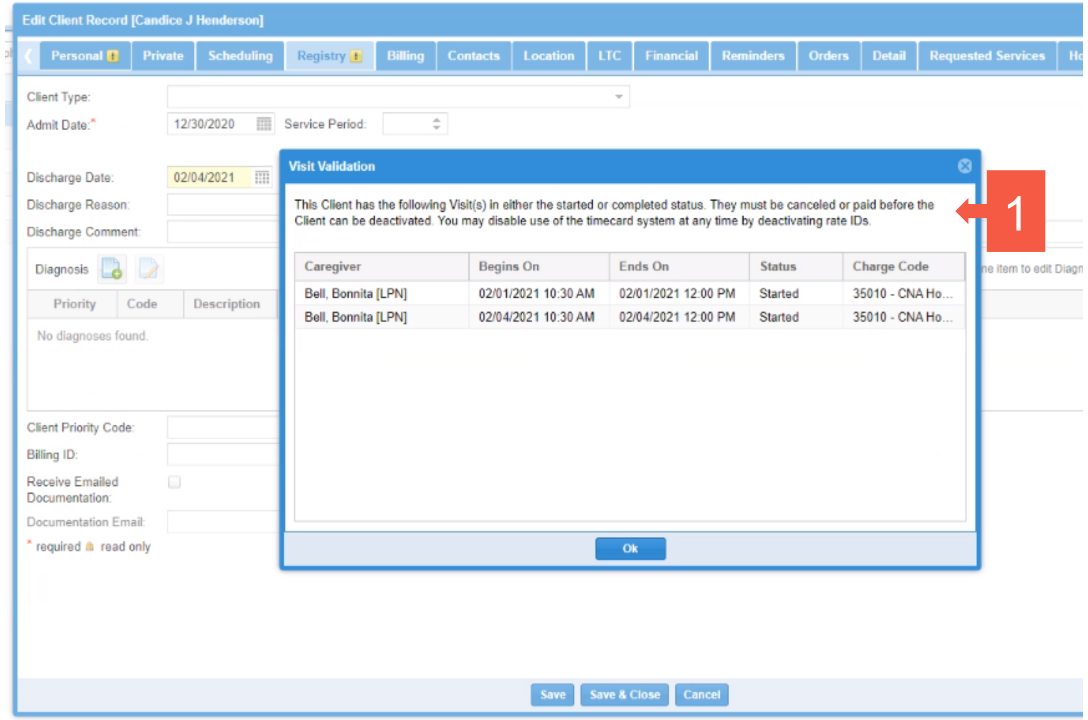
3. You cannot edit visits that are in Started, Completed, or Paid status for a client in the Pending Zone Assignment – if you try to edit a visit in one of those statuses, you will see that same error message



Client Status syncing RegistryConnect to AssuriCare

UPDATES:

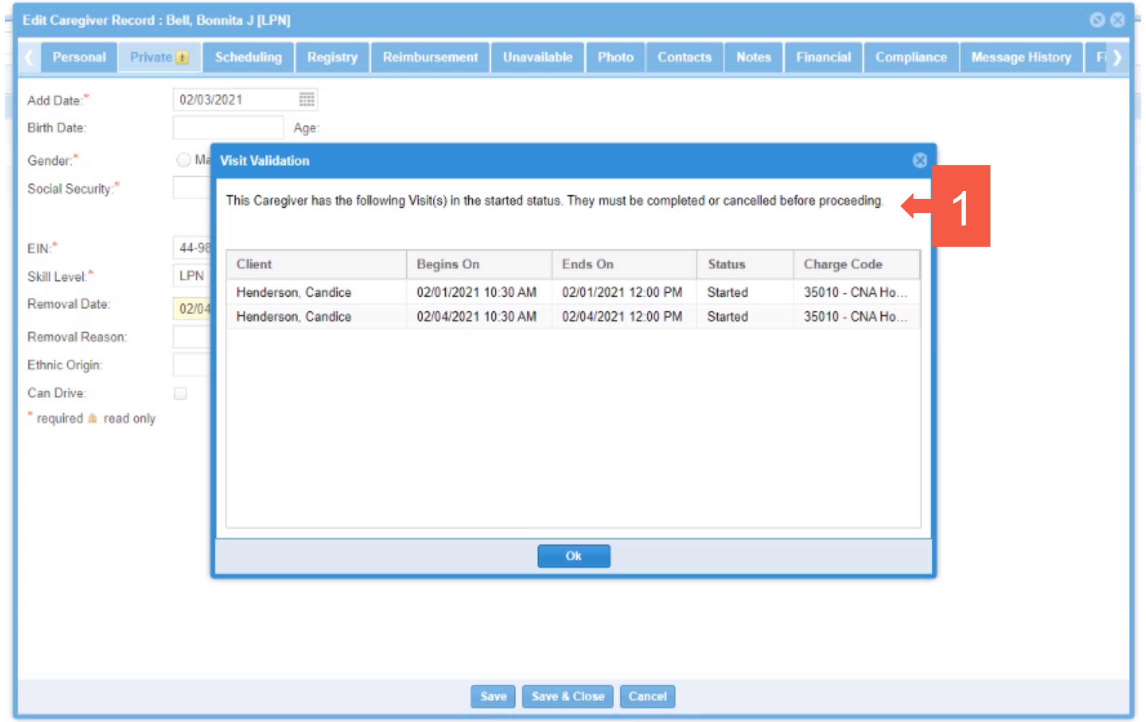
1. When discharging a client, if there are any visits in the Started or Completed statuses, the following error message will appear: “This Client has the following Visit(s) in either the started or completed status. They must be canceled or paid before the Client can be deactivated. You may disable use of the timecard system at any time by deactivation rate IDs”



Caregiver Status syncing RegistryConnect to AssuriCare

UPDATES:

1. When deactivating a caregiver in RegistryConnect, if there are any visits in the OK status, the following error message will appear: “This Caregiver has the following Visits(s) in the started status. They must be completed or cancelled before proceeding”



Contact/Relationship Type Syncing for clients only

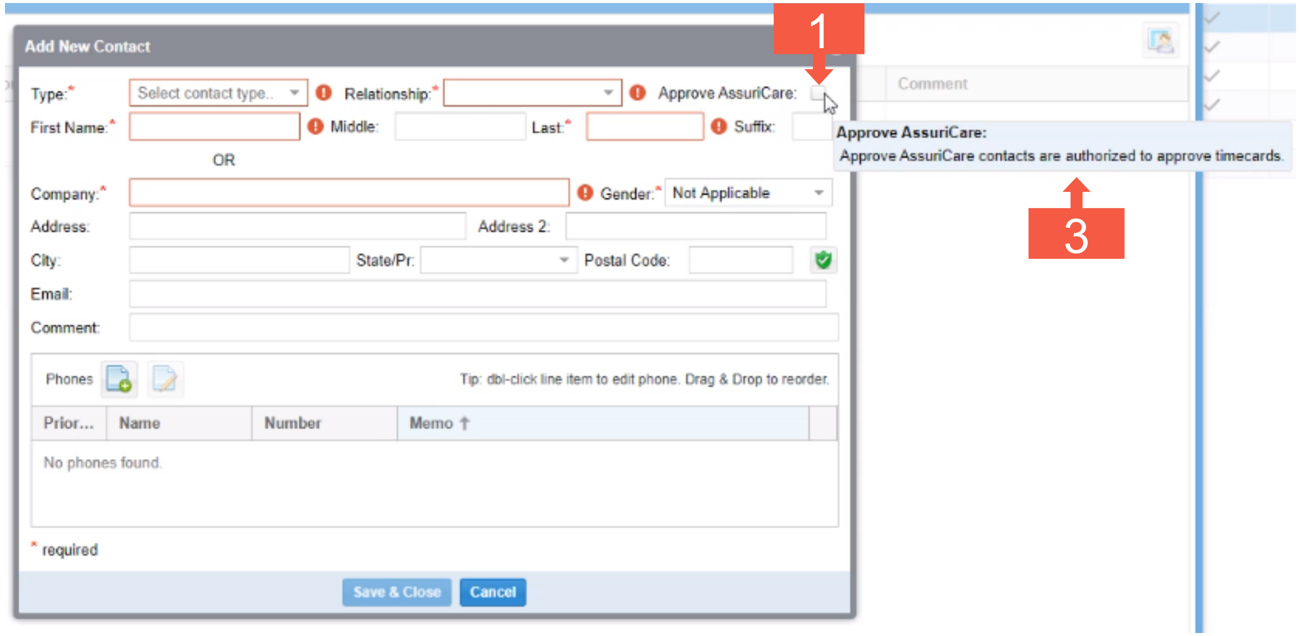
UPDATES:

1. Removed “Approve Billing” as contact type in RegistryConnect and made added a checkbox labeled “Approve AssuriCare”

2. Current contacts with the “Approve Billing” type selected have been moved to “Other Contact” with the “Approve AssuriCare” box checked

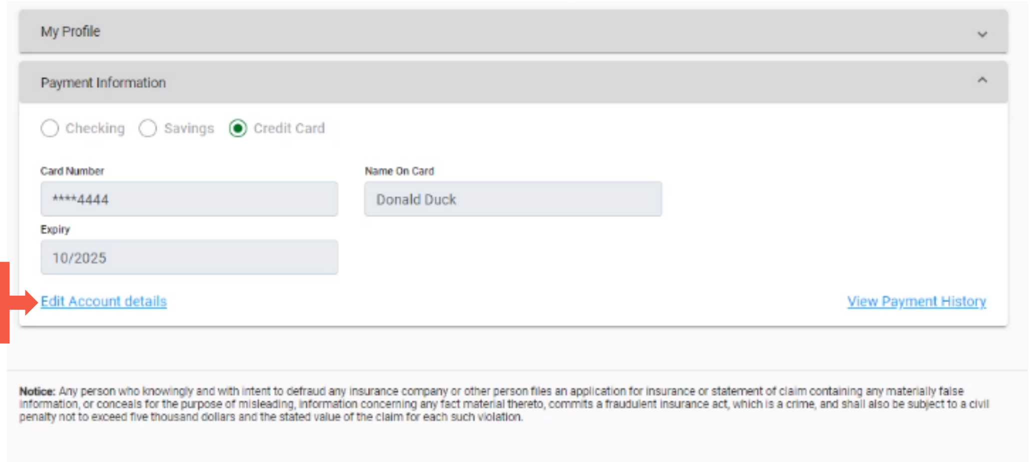
3. Hover hint added to display the following information: “Approve AssuriCare contacts are authorized to approve timecards.”

4. Only one contact be marked “Approve AssuriCare.” You will receive the following error message if you try to check that box on more than on contact



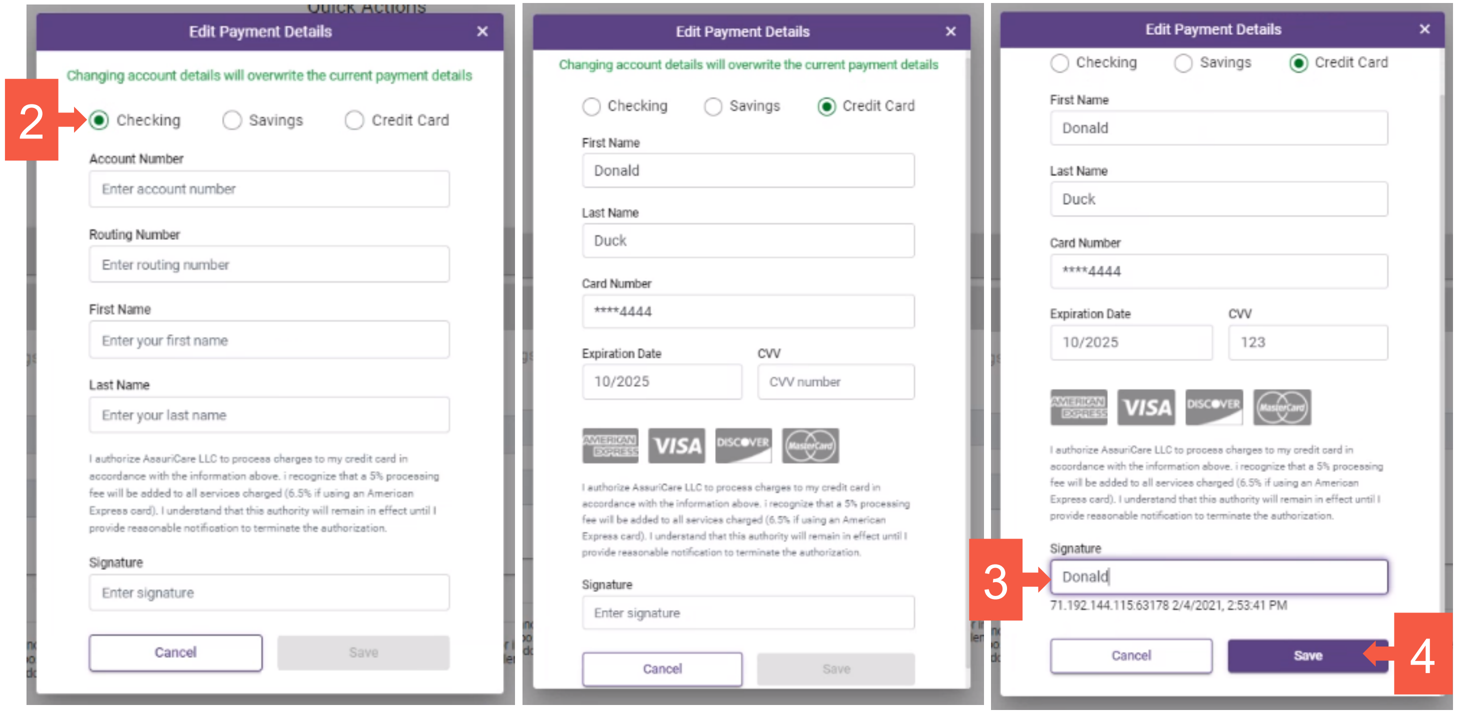
2. Online Client Enrollment Enhancements

Editing Financial Information

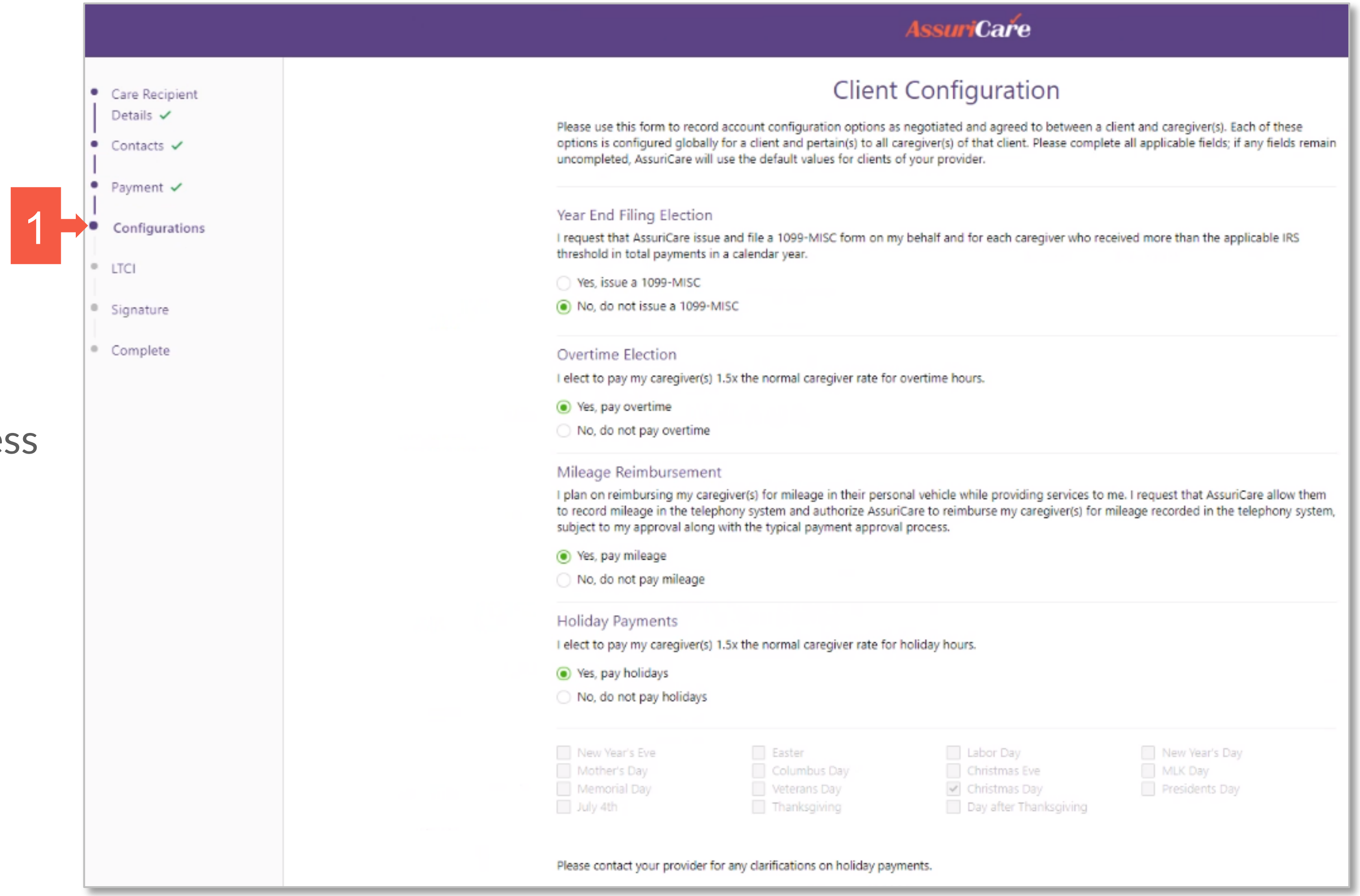


HOW TO USE: Edit financial information

1. Click "Edit Account details"
2. Add or edit either the checking, savings, or credit card information
3. Enter name in Signature field
4. Click "Save"



Client Configurations



UPDATES:

1. Ability to allow clients to configure their accounts during the online enrollment process

Electronic LTCI Form

UPDATES:

1. Added the LTCI form electronically for clients to complete online